

Medical Travel Shield

This insurance is provided by:
Sure Insurance Europe Cell .
Sure Insurance Europe Cell is a cell of Jatco Insurance Brokers PCC Ltd.
The Reed Centre, Blue Harbour, Ta' Xbiex Marina, Ta' Xbiex, XBX1027, Malta

Policy Wording

Underwritten by AXIS Specialty Europe SE

Email: info@medicaltravelshield.com



Contents Page

About Us and Our Partners	3
Information You have Given Medical Travel Shield	4
Insuring Clause	4
Important Notice	5
How to Make a Complaint	5
How to Make a Claim	6
How to Cancel this Policy	7
General Definitions	8
General Conditions	10
General Exclusions	12
Cover Under this Insurance	14
Cyber	
Clause	1
5	
1.1 - Medical and Additional Expenses	15
1.2 - Cancellation and Curtailment	16
1.3 - Journey Continuation	16
1.4 - Travel Delay	17
1.5 - Personal Liability	18
1.6 - Personal Accident	19
1.7 - Hospital Benefit	20
1.8 – Accompanied Baggage, Clothing or Effects and Money	20
1.9 - Loss of Passport	21
1.10 - Travel and Accommodation Over and Above the Normal Recovery Period	21
1.12 – Sporting and Leisure	22
1.13 – Further Medical Consultations after discharge from hospital following Treatment	23
Important Information	23
Tax	23
General Data Protection Regulation	24



About Us and Our partners

This insurance is:

Provided by Sure Insurance Services Europe Cell, as Insurance Distributor Sure Insurance Europe Cell is a cell of Jatco Insurance Brokers PCC Ltd. The Reed Centre, Blue Harbour, Ta' Xbiex Marina, Ta' Xbiex, XBX1027, Malta. Regulated by Malta Financial Services Authority, Licence Number BL/002 and Malta Company Number C9233.

This insurance is underwritten by AXIS Specialty Europe SE (Co. Reg. No. 353402) forming part of the Axis Capital Group and having Legal Entity Identifier (LEI) Code 5XGKDHLH62U8HHSAE460). Mount Herbert Court, 34 Upper Mount Street, Dublin 2, Dublin, D02FT72, Ireland.

Claims are administered by Advent Insurance Management Ltd. 27-29 Townfield Street Chelmsford Essex CM1 1QL

Telephone Number: +44 (0) 1245 933640

Email: ngsclaims@advent.claims

Registered in the UK, Company number 04092670

Medical and Associated Expenses are administered by Northcott Global Solutions Ltd. 22 Bevis Marks London EC3A 7JB

Telephone Number: +44 (0) 207 183 8910 E-mail: ops@northcottglobalsolutions.com Registered in the UK, Company number 07145685

Information You Have Given Medical Travel Shield

In deciding to accept this **Certificate of Insurance** and in setting the terms and premium, **We** have relied on the information **You** have given **Medical Travel Shield**. **You** must take care when answering any questions **We** ask by ensuring that all information provided is accurate and complete.

If **We** establish that **You** deliberately or recklessly provided **Us** with false or misleading information **We** will treat this policy as if it never existed and decline all claims.

If **We** establish that **You** carelessly provided **Us** with false or misleading information it could adversely affect **Your** policy and any claim. For example, **We** may:



- treat this policy as if it had never existed and refuse to pay all claims and return the premium paid. **We** will only do this if **We** provided **You** with insurance cover which **We** would not otherwise have offered;
- amend the terms of **Your** insurance. **We** may apply these amended terms as if they were already in place if a claim has been adversely impacted by **Your** carelessness;
- reduce the amount **We** pay on a claim in the proportion the premium **You** have paid bears to the premium **We** would have charged **You**; or
- cancel **Your** policy in accordance with the right to cancel condition below.

We will write to You if We:

- intend to treat **Your** policy as if it never existed; or
- need to amend the terms of Your policy.

If You become aware that information You have given Medical Travel Shield is inaccurate, You must inform Medical Travel Shield as soon as practicable.

Insuring Clause

This **Certificate of Insurance** covers people travelling on a **Trip** during the **Period of Insurance** to receive the **Treatment** listed in the schedule. The person travelling to receive the **Treatment** is defined as "**You**" for the purposes of this insurance. If selected, this insurance also provides cover to a nominated person travelling with **You** (called a "**Companion**" for the purposes of this insurance). **Covered Person(s)** means both **You** and **Your Companion**.

Please note that **We** will NOT pay for any medical expenses or legal costs incurred in relation to **Your Treatment** except if **You** have a life-threatening complication that occurs during the planned **Treatment**. This **Certificate of Insurance** explains in full, the terms, conditions and exclusions and the claims procedure. Please take the time to read through this document carefully and make sure that the cover provided is suitable for **Your** needs.

If **You** need to claim, **You** can find the contact details for the claim handler or assistance services in the section How to make a claim.

Sure Insurance Services Limited, who act as the agent of the Insurer are here to help with any queries **You** might have about the cover or **Your** premium payment.

Fraudulent Claims

If You make a fraudulent claim under this insurance, We:

- Are not liable to pay the claim; and
- May recover (from You) any sums paid by Us to You in respect of the claim; and
- May, by notice to You, treat the contract as having been terminated with effect from the time of the fraudulent act

Important Notice

It is important that:



- You check that the cover You have requested is included in the schedule;
- You check that the information You have given us is accurate see the "Information You have given Us" section;
- You notify Medical Travel Shield as soon as practicable of any inaccuracies in the information You have given Us;
- You comply with Your duties under each section and under the insurance as a whole.

How to make a complaint

Our aim is to ensure that all aspects of **Your** insurance are dealt with promptly, efficiently and fairly. At all times **We** are committed to providing **You** with the highest standard of service.

If **You** wish to make a complaint, **You** can do so at any time by referring the matter to **Medical Travel Shield** using the following contact details:

Medical Travel Shield

Sure Insurance Europe Cell of Jatco Insurance Brokers PCC Ltd. The Reed Centre, Blue Harbour, Ta' Xbiex Marina, Ta' Xbiex, XBX1027, Malta

The Complaints team at AXIS Specialty Europe SE: Complaints AXIS Specialty Europe SE c/o 52 Lime Street London EC3v 9AH

Tel: +44 (0)207 050 9000 Fax: +44(0)207 050 9001

Email: complaints@axiscapital.com

Your complaint will be acknowledged, in writing, within 5 (five) business days of the complaint being made.

A decision on Your complaint will be made to You, in writing within 2 (two) months of the complaint being made.

Should You remain dissatisfied with the final response or if You have not received a final response within 2 (two) months of the complaint being made, You may be eligible to refer your complaint to the Financial Services Ombudsman in Republic of Ireland. The contact details are as follows:

Lincoln House Lincoln Place Dublin 2 D02 VH29

Tel: +353 1567 7000 Email: info@fspo.ie



If **You** have purchased **Your** policy online **You** can also make a complaint via the EU's online dispute resolution (ODR) platform. The website for the ODR platform is: http://ec.europa.eu/odr

How to Make a Claim

You or **Your** legal representative should notify the claim team within thirty days of the incident which causes the claim or as soon after the incident as is reasonably possible.

To make a claim under Section 1.1 Medical and Associated Expenses, or if a **Covered Person** has suffered an **Accident** or illness, please contact the **Assistance Company** using the details below as soon as reasonably practicable:

Email: ops@northcottglobalsolutions.com

Tel: +44 (0) 207 183 8910

For all other claims please contact:

Advent Insurance Management Limited 27-29 Townfield Street Chelmsford Essex Sm1 1QL

Email: ngsclaims@advent.claims

Tel: +44 (0) 1245 933 640

We shall not be liable to pay any claims under this insurance unless the **Covered Person** complies with all terms and conditions set out in the **Certificate of Insurance**.

Please provide the following information:

- The **Certificate of Insurance** reference (if known)
- State You have a Medical Travel Shield Policy
- The Covered Person's name
- The telephone number that a Covered Person can be contacted on
- The Covered Person's address abroad
- Details of the medical problem, the hospital and treating doctor's details

Things to keep in mind when claiming:

- 1. In the event of an **Accident** or illness, the **Covered Person** must contact the **Assistance Company** as soon as possible.
- 2. **You** must supply and pay for all information and evidence requested to support the initial claim and throughout the claim and this must be in a form as required by **Us** or **Our** claim handler. However, if **We** require more than just medical certificates from **Your** doctor, **We** will pay the cost of any additional medical examinations.
- 3. You must agree to any medical examinations We or the claim handler arrange and pay for.



- 4. If **You** fail to follow instructions or advice given by the claim handler it may mean that the claim will be delayed or even remain unpaid.
- 5. **You** must take all reasonable steps to avoid and/or minimise any loss or damage and must also make every effort to recover any property covered by this **Certificate of Insurance** which has been lost or stolen.
- 6. **We** will pay all claim benefits to **You** unless **You** and **We** have agreed to pay **Your** legal representative.

How to Cancel this Policy

You can cancel this insurance at any time by contacting Medical Travel Shield.

We can cancel this insurance by giving **You** notice in writing. **We** will only do this for a valid reason (examples of valid reasons are as follows):

- non-payment of premium;
- a change in risk occurring which means that **We** can no longer provide **You** with insurance cover;
- non-cooperation or failure to supply any information or documentation **We** request; or
- threatening or abusive behaviour or the use of threatening or abusive language.

Refund of premium

This insurance has a cooling off period of fourteen (14) days from either:

- the date You receive this insurance documentation; or
- the start of the **Period of Insurance** whichever is the later.

If **You** cancel this insurance within the cooling off period then, provided **You** have not already travelled or made a claim, **We** will refund in full any premium **You** have paid.

If this insurance is cancelled outside the cooling off period then, provided **You** have not already travelled or made a claim, **You** will be entitled to a refund of any premium paid, subject to a deduction for any time for which **You** have been covered. This will be calculated on a proportional basis.

If **We** pay any claim, in whole or in part, then no refund of premium will be allowed.

General Definitions

Some words and phrases in this **Certificate of Insurance** will always have the same meaning wherever they appear. To make them easier to recognise, the words are capitalised in bold.

Any terms and conditions of **Your** insurance will be supplied in English and **We** will communicate with **You** in English.

Interpretation

- 1. The headings in this **Certificate** are inserted for convenience only and shall not affect its construction.
- 2. The use of singular or plurals is used for illustration only.

Where the following terms are used in this Certificate they have the following meaning:

	<u> </u>
Accident/Accidental	means a sudden, unforeseen, external and fortuitous identifiable event
	and the word 'Accidental' shall be construed accordingly.



Air Fare	means the price of an economy flight, including the cost of up to 1 check-in
	bag.
Assistance Company	Northcott Global Solutions Ltd (full details can be found in the Section "How to Make a Claim". Telephone +44 (0) 207 183 8910
Bodily Injury	means injury which is caused solely by Accidental means and which, solely
	and independently of any other cause, results directly in the Covered
	Person's death or disablement within 12 (twelve) calendar months from
	the date of the accident .
Certificate-Holder	means the person named in the Schedule that is travelling to receive
	Treatment and is the legal holder of this Certificate of Insurance .
Certificate of Insurance/	means this wording, the schedule and any memoranda or endorsements
Certificate	amending and attaching to this wording and/or schedule.
Child(ren)	means any person who is between the age of 12 months and 18 years of
	age and who is dependent on You
Companion	means Your spouse, civil partner or co-habiting partner, mother, father,
	sibling or Child(ren) and who is a Rol Resident
Covered Person	means You or Your Companion(s) and who is a Rol Resident
Hazardous Pursuits	means any of the activities listed in the Certificate as being hazardous.
	Please see the Section "Hazardous Pursuits and Sporting Activities".
Hazardous Territory	means Afghanistan, Burkina Faso, Central African Republic, Chad,
	Chechnya, Democratic Republic of the Congo, Eritrea, Ethiopia, Iran, Iraq,
	Israel (Gaza only), Libya, Mali, Mauritania, Nigeria, North Korea, Somalia,
	Sudan, South Sudan, Syria and Yemen
Hijack(ed)	means the unlawful seizure or wrongful exercise of control of an aircraft or
	conveyance or its crew, in which You or Your Companion are travelling as a
	passenger.
Insurer(s)	means AXIS Specialty Europe Se.
Loss of Eye(s)	shall be considered as having occurred: in both eyes, if a Covered
	Person's name is added to the Register of Blind Persons on the authority
	of a registered qualified ophthalmic specialist and is without hope of
	improvement; or in one eye, if the degree of sight remaining after
	correction is 3/60 or less on the Snellen Scale and is without hope of
1 (! -/-)	improvement.
Loss of Limb(s)	shall mean the permanent and complete loss of or loss of use of a limb or limbs at or above the ankle or wrist.
Madical Traval Chiefd	
Medical Travel Shield	means Sure Insurance Services Europe Cell (details can be found on page
Manay	manns sains hank and surrensy notes nostal orders signed travellers!
Money	means coins, bank and currency notes, postal orders, signed travellers' and other cheques, letters of credit, travel tickets, current postage stamps,
	debit/credit cards, petrol and other coupons, driving licence and green
	card.
Normal Recovery Period	means the expected period of time it will take to recover from the
Normal Necovery Periou	Treatment. This must be specified by a Qualified Medical Practitioner prior
	to travel.
Period of Insurance	means the period a Covered Person is covered for, as shown on the
renou or mourance	Schedule. Cancellation cover starts on the date of issue shown on the
	Schedule. Cancellation cover starts on the date of issue shown on the



	Schedule. All other cover begins when a Covered Person leaves home or	
	usual place of employment (whichever occurs last) to go on the Trip and	
	lasts until a Covered Person returns home or to usual place of	
	employment (whichever occurs first) as long as that it is within the Perio of Insurance paid for. Cover under Section 1.8 in respect of Money applies from the time of collection from a Covered Person's bank or travel agent	
	from the time of collection from a Covered Person's bank or travel age	
	or from the date three (3) days before a Trip , whichever is the later and	
	to three (3) days after completion of a Trip , or time of conversion or	
	encashment, whichever is the earlier.	
	Cover will normally stop on the earlier of the following:	
	• A Covered Person's return to the RoI ;	
	 A Covered Person reaching their 66th birthday; 	
	 A Covered Person reaching their both birthday; A Covered Person ceasing to be a Rol Resident; or 	
	• A Covered Person's death;	
	The above is also subject to payment of the premium and any tax as stated	
	in the schedule.	
Permanent Total	means a Covered Person's complete and physical inability which has	
Disablement	lasted for twelve (12) consecutive calendar months and, in the opinion of a	
Disablement	Qualified Medical Practitioner, entirely prevents the Covered Person from	
	engaging in any occupation for which they are suited by education,	
Droporty	training or experience for the remainder of their life.	
Property	· · · ·	
	the Cavarad Dargan is recognished and which are acquired during or taken	
	the Covered Person is responsible and which are acquired during or taken	
Qualified Medical	on a Trip .	
Qualified Medical	on a Trip . means a doctor or specialist, who is registered or licensed to practice	
Qualified Medical Practitioner	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice	
Practitioner	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not You , or Your Companion .	
Practitioner Relative	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not You , or Your Companion . means a mother, father, child, sibling, spouse or partner.	
Practitioner Relative Regulated	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not You , or Your Companion . means a mother, father, child, sibling, spouse or partner. means a hospital or clinic as noted by their government regulation	
Practitioner Relative Regulated Hospital/Clinic	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not You , or Your Companion . means a mother, father, child, sibling, spouse or partner. means a hospital or clinic as noted by their government regulation committee in their country.	
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Relative Regulated Hospital/Clinic Treatment	on a Trip . means a doctor or specialist, who is registered or licensed to practice medicine or dentistry under the laws of the country in which they practice and who is not You , or Your Companion . means a mother, father, child, sibling, spouse or partner. means a hospital or clinic as noted by their government regulation committee in their country. means Fertility treatment, as shown in the Schedule, carried out at a Regulated Hospital/Clinic . It does not include medical procedures which are medically essential procedures to correct a life-threatening condition or surgery that is required for survival, unless such medical procedures or surgery are necessary solely as result of unexpected medical or surgical complications which occur while You are undergoing the Treatment .	
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Rol	means Republic of Ireland.	
Rol Resident	means a person who has their main home in the RoI , who is registered with a Qualified Medical Practitioner in the RoI , and who has been a resident in the RoI for 6 months out of the last 12	
Valuables	means jewellery, costume jewellery, watches, items made of or containing gold, silver, precious metal or precious stones, binoculars, hand held games consoles and equipment, mobile phones, photographic equipment, video cameras, e-readers, laptops and tablets, or any accessories which are designed to be used with these items.	
We, Us, Our	means certain underwriters at AXIS Specialty Europe SE	
Worldwide	means Worldwide excluding travel to or through any Hazardous Territory .	
You, Your	means the policyholder who is stated on the Schedule and is undergoing Treatment and who is a RoI Resident and is over the age of 18 years.	

General Conditions

Applicable to ALL parts of this Certificate

Contracts (Rights of Third Parties) Act 1999 Clarification Clause

We do not intend any third parties to this contract to have the right to enforce the terms of this contract. Only **You** and **Us** can enforce the terms of this contract. **You** and **We** can vary or rescind the contract without the consent of any third party to this contract who may assert they have rights under this Contracts (Rights of Third Parties) Act 1999.

Other Insurance

We will not pay any indemnity claim if any loss, damage payment, or liability under this **Certificate** is also covered wholly or in part under any other insurance except in respect of any excess beyond the amount which would have been covered under such other insurances had this **Certificate** not been effected.

Subrogation

If a **Covered Person** is injured by or if death is caused by someone else's negligence and **We** pay a claim under this **Certificate**, **We** may wish to attempt to recover from that person or organisation some or all of the amounts **We** have paid. The **Covered Person** agrees that **We** can, therefore, take over the legal rights and remedies against anyone who is responsible for the event(s) which led to the claim, but only in relation to, and to the extent of, any payment made to a **Covered Person** under this **Certificate**. If **We** choose to do this, **We** will be responsible for all costs incurred in pursuing a recovery of costs **We** have paid.

The **Covered Person** must fully co-operate with **Us** and give **Us** any assistance **We** need to help **Us** to recover some or all of the amounts **We** have paid under this **Certificate**. This includes, but is not limited to (to the extent necessary), transferring to **Us** the **Covered Persons** rights to take action but only in relation to, and up to, the amount paid by **Us** under this **Certificate**.



Interest

No sum payable under this **Certificate of Insurance** shall carry interest.

Limitation

In no case shall **Our** liability exceed the largest sum insured stated in the schedule.

Sanction(s) Restrictions

No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

Geographical area

This Certificate does not cover Treatment in the Rol.

Cover applies **Worldwide** excluding the United States and **Hazardous Territories** for the duration of the **Trip**.

Reciprocal health agreement

If a **Covered Person** visits a country in the European Union they should ensure that they have a European Health Insurance Card (EHIC). This entitles them to the benefit of the reciprocal health agreement which exists between European Union countries. If any medical costs incurred have been reduced by the use of an EHIC **We** will waive any excess applicable under Section 1.1 Medical and Additional Expenses in respect of such costs.

Automatic extension

If **You** are unable to return home before the expected return date of a **Trip** for reasons beyond **Your** control, which are not related to the **Treatment**, cover will be extended for up to twenty-one (21) days without charge. If the reason **You** are unable to return before the expected return date is that **You** have been **Hijacked**, cover shall continue whilst **You** are subject to the control of the person(s) or their associates making the **Hijack** during travel direct to **Your** home and/or original destination, up to twelve (12) months from the date of the **Hijack**.

Law Applicable

This **Certificate** is governed exclusively by the law and practice of the Republic of Ireland.

Cover for People with pre-existing medical conditions

This **Certificate** does NOT cover pre-existing medical conditions other than any existing condition directly related to the **Treatment** being sought and for which the **Trip** is booked.

See general exclusions.

Several Liability

The subscribing **Insurers'** obligations under contract of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing



Insurers are not responsible for the subscription of any co-subscribing **Insurer** if for any reason does not satisfy all or part of their obligations.

Changes to the Certificate

We reserve the right to make any change or alteration to the terms and conditions of this **Certificate** for the following valid reason: in the event of any change in the law affecting this **Certificate** or **Us**. We will give **You** Thirty (30) days' notice of any changes by writing to **You** at **Your** last known address. If **You** are not happy with the alteration, **You** have the right to cancel **Your** insurance (see the section headed How to Cancel **Your** Policy).

Currency

All premiums and benefits are payable in Euros in the Rol.

Payment of benefit

Any benefit payable in accordance with this insurance, except benefit payable in respect of death, will be paid to **You**.

Payment of any death benefit will be payable to the executor(s) or personal representative(s) of the deceased **Insured Person's** estate.

General exclusions

Note: In addition to the general exclusions there are exclusions which apply to each section **We** will not be liable for claims in respect of:

- 1. any **Trip** which is booked or commenced by a **Covered Person**:
 - a) contrary to medical advice,
 - b) after a terminal prognosis has been made,
 - c) in order to undergo medical care and attention of any kind that does not constitute the **Treatment** (as defined in this **Certificate**) being undertaken by **You**.
- 2. any part of any **Trip** which is booked or commenced by a **Covered Person** in the knowledge that such a **Trip** will be longer than Thirty One (31) days.
- 3. a Covered Person being past their 66th birthday during the Period of Insurance.
- 4. **Your** planned **Treatment** was not carried out at a hospital/clinic that is properly regulated in the country in which it is situated and/ or if the health professionals who carried out **Your Treatment** were not registered or qualified, in the speciality for which **You** are seeking treatment, in accordance with the regulations of the country in which they practice.
- 5. Your dissatisfaction with the results of the Treatment.
- 6. a pre-existing medical condition. A pre-existing medical condition means any condition, injury, illness, disease or related condition and/or associated symptoms for which:
 - a) A **Covered Person** was undergoing or awaiting any diagnostic tests, test results, or medical investigations when **You** applied for this **Certificate**, or
 - b) a diagnosis had not been made when **You** applied for this **Certificate**, or
 - c) A **Covered Person** having been prescribed medication, undergone surgery or any procedure, or received therapy or rehabilitation in the two year period before **You** applied for this **Certificate**, or
 - d) A **Covered Person** required to have regular check-ups by a doctor or nurse when **You** applied for cover under this **Certificate**.



Please note that any diagnosis or tests, medical care or advice directly in relation to the condition for which **You** are seeking **Treatment** will NOT be considered as a pre-existing condition.

- 7. a **Covered Person** participating in manual labour or in a **Hazardous Pursuit** or any other activity that could reasonably be considered as hazardous.
- 8. a **Covered Person** participating in motor competitions, sporting competitions of any kind, professional sport or professional entertaining.
- 9. a **Covered Person's** intentional self-inflicted injury, suicide or attempted suicide, provoked assault, fighting (except in self-defence) or from their own criminal act or whilst engaged or taking part in civil commotions or riots of any kind.
- 10. a **Covered Person** being under the influence of alcohol or drugs (including substance abuse) unless taken as prescribed by a registered medical practitioner and not for the treatment of drug addiction.
- 11. a **Covered Person's** deliberate exposure to exceptional danger, other than in an attempt to save human life.
- 12. flying, except as a passenger in an aircraft licensed to carry passengers.
- 13. a Covered Person travelling to or through any Hazardous Territory.
- 14. the tour operator, airline or any other company, firm or person becoming insolvent, or being unable or unwilling to fulfil any part of their obligation to **You**.
- 15. operational duties or active service as member of the armed forces.
- 16. any condition caused by, prolonged by, or aggravated by any psychiatric, mental or nervous disorder, including anxiety and/or depression, or body dysmorphic disorder.
- 17. pregnancy, childbirth or associated medical complications if delivery is expected during a **Trip** or within three months after a **Trip** has ended.
- 18. nuclear reaction, nuclear radiation or radioactive contamination.
- 19. any claim directly or indirectly caused by or arising from: War, Acts of Terrorism, or a **Covered Person** engaging in Active War. In this exclusion:

"War" means:

- a) war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power; or
- b) any act of terrorism, or any activity arising out of or attempt to participate in the use of military force between nations.

"Terrorism" means

an act, including but not limited to the use or threat of force and/or violence, of any person or group(s) or persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.

"Active war" means

the active participation in a war by a **Covered Person** who is deemed under English Law to be under instruction from or employed by the armed forces of any country.

20. the actual or threatened use of pathogenic or poisonous biological or chemical materials by any person(s), committed for political, religious, ideological, or similar purposes with the intention to influence any government and/or to put the public or any section of the public in fear.



21. Hazardous Pursuits and Sporting Activities

This **Certificate** DOES NOT cover a **Covered Person's** participation in any of the **Hazardous Pursuits** listed immediately below:

Abseiling	Mountaineering
Aggressive Inline	Paint-Balling
BASE Jumping	Parachuting
BMX racing	Paragliding
Bobsleigh	Parascending
Boxing	Parkour
Bungee Jumping	Polo
Canoeing	Pony Trekking
Cave Diving	Pot-holing
Fencing	Professional sports of any kind
Flying (other than as a fare paying passenger in fully licensed passenger carrying aircraft)	Quad Biking
Gliding	Racing of any kind
Hang-gliding	Rallying
Heli-skiing	Rock Climbing
High Diving	Rugby
Horse riding	War gaming
Hunting of any kind	Water sports or water activities of any kind
Ice Hockey	outside territorial waters, such as jet-skiing, sail-boating, surfing/wind-surfing
Judo	Wake Boarding
Karate	Water Skiing
Kite surfing	Waveski
Lacrosse	Weight Lifting
Luge/Tobogganing	Winter Sports
Motor cycling of any sort	White or black-water rafting
Mountain Biking	Xpogo

We will not provide any cover for a claim which is in any way caused by, or results from, any disease, or the fear or threat of any disease, which:

- Is notifiable to the government or a local authority under any law, order, act or statute; and/or
- Is declared a Public Health Emergency of International Concern (PHEIC) by the World Health Organisation

Cyber Clause

We will not pay any claim which is caused by, contributed to by or arises out of:

- i. the use of, or inability to use, any application, software, or programme in connection with any electronic equipment (for example a computer, smartphone, tablet or internet-capable electronic device);
- ii. any computer virus;



iii. any computer related hoax relating to i and/or ii above.

However, this exclusion does not apply to the following sections of **Your** policy if a **Covered Person** suffers **Bodily Injury** or illness which is accidentally caused by, contributed to by or arises out of i, ii or iii above:

- Section 1.1 Medical and Additional Expenses
- Section 1.2 Cancellation and Curtailment
- Section 1.6 Personal Accident

In respect of Section 1.2 – Cancellation and Curtailment, **We** will also provide this cover for any member of the group travelling with a **Covered Person**, any person with whom a **Covered Person** intends to reside during the **Trip**, and a **Relative** if their **Bodily Injury** or illness necessitates an **Covered Person**'s presence in the **Rol**.

1 Cover under this insurance

Covers under Section 1.1 to 1.12 apply to each **Covered Person**. Covers under section 1.13 only apply to **You**.

1.1 Medical and Additional Expenses

If within the **Period of Insurance** a **Covered Person** suffers **Bodily Injury** or illness during a **Trip, We** will pay up to EUROS 2,000,000 for each **Covered Person** for the necessary expenses incurred as listed below.

Please note that **We** will NOT pay for any medical expenses incurred in relation to **Your Treatment** except if **You** have a life threatening complication that occurs during the planned **Treatment** and is secondary to the pre-agreed **Treatment** plan prior to departure.

- Normal and necessary expenses incurred outside the Rol for medical or surgical care or
 procedures including specialists' fees, emergency dental work, emergency ophthalmic fees,
 hospital, nursing home and nursing attendance charges, physiotherapy, massage and
 manipulative care, surgical and medical requisites and ambulance charges.
- Reasonable additional travel, accommodation and repatriation expenses incurred by a Covered Person and any Relative, friend or business associate who on medical advice has to remain or travel with the injured or ill person.
- Reasonable travel and accommodation expenses of one person to travel from the Rol if their presence with a Covered Person is necessary on medical grounds.
- Reasonable expenses for either transporting a Covered Person's remains or ashes to their former
 place of residence in the RoI or funeral expenses incurred abroad.
- Expenses incurred with the prior consent and authorisation of the medical advisors at the **Assistance Company** for the provision of an air ambulance or the use of air transport, including qualified attendants, to repatriate the seriously ill or injured person to the **Rol**.

Specific Exclusions applicable to Section 1.1

We shall not be liable to pay for:-

- the amount of the excess.
- any expenses incurred in the establishment that is performing the planned Treatment.
- any repatriation expenses incurred without the prior approval of the Assistance Company.



- the costs of continuing regular medication for any condition for which medical advice or care is being followed at the time of booking or commencing a **Trip**, nor for any travel, accommodation or other expenses incurred in connection therewith.
- any expenses incurred more than 12 months after the date the first expense was incurred, or any
 continuing expenses incurred after a Covered Person is fit to travel and has refused the option of
 repatriation to the Rol.
- any claims consequent upon any sexually transmitted disease.
- any claims for repatriation on the grounds of the fear of contracting AIDS, ARC or HIV from medical care or procedures.
- · anything included within the general exclusions.

1.2 Cancellation and Curtailment

We will pay up to EUROS 5,000 for each **Covered Person** for any irrecoverable payments paid or contracted to be paid for travel, accommodation and unused pre-booked excursions (including reasonable additional travel and accommodation expenses incurred for return to the **RoI**) should the planned **Trip** be cancelled before commencement or curtailed before completion, directly as a result of:

- · Death, **Bodily Injury**, illness or compulsory quarantine of:-
 - 1. a **Covered Person**, or
 - 2. any member of the group travelling with a Covered Person, or
 - 3. any person with whom a **Covered Person** intended to reside during the **Trip**, or
 - 4. any **Relative** necessitating a **Covered Person's** presence in the **Rol**.
- Summoning to jury service or witness attendance in a court of the **RoI** or unavoidable requirement of a **Covered Person's** presence, or any member of the travel party, to be in the **RoI** for service in any military or civil emergency.
- Major damage due to storm, flood or fire, or burglary at the home of:-
 - 1. a Covered Person, or
 - 2. any member of the travel party, or
 - 3. any person with whom a **Covered Person** intends to reside during the **Trip**.
- Adverse weather conditions making it impossible for a Covered Person to travel to the point of departure at commencement of the outward Trip.

Cover under this section is extended to include non-refundable deposits paid in respect of **Treatment** booked for **You** to be carried out outside of the **Rol**. Any amount payable will be included in the overall maximum of EUROS 5,000 payable under this Section 1.2.

Specific Exclusions applicable to Section 1.2

We shall not be liable to pay for:

- the amount of the excess,
- any claims attributed to any condition or set of circumstances known to a Covered Person at the time of booking a Trip, where such condition or set or circumstances could reasonably have been expected to give rise to cancellation or curtailment of a Trip,
- any claims where medical or other suitable evidence is not provided as proof of the necessity to cancel or curtail a **Trip**,
- · any claims consequent upon any sexually transmitted disease,
- deposits for medical care and attention which could be rearranged to take place on an alternative date without forfeit of the said deposit,



anything included within the general exclusions.

1.3 Journey Continuation

We will pay up to EUROS 250 for each **Covered Person** for additional travel and accommodation expenses incurred in meeting a reserved overseas travel connection or reaching reserved accommodation, if at commencement of, or during a **Trip** a **Covered Person** misses a reserved air, sea, coach or rail journey through any of the following contingencies directly affecting the means of transport in which a **Covered Person** is travelling or intending to travel:-

- if travel is by non-scheduled transport, interruption caused by strike, locked out workers, industrial action, riot or civil commotion, bomb scare, criminal or terrorist action, Hijack, fire, avalanche, landslide, earthquake, flood, or accident to or mechanical breakdown of such non-scheduled transport, an official warning issued by the Rol government advising against travel to or through a country that forms a major part of the pre-booked itinerary, or travel restrictions by the government of the country in question against free passage of Rol passport holders.
- if travel is by scheduled public transport, the events specified above, and adverse weather conditions.

Specific Exclusions applicable to Section 1.3

We shall not be liable to pay for:

- the amount of the excess,
- any claims arising out of any contingencies specified above, if they had already started or been forecast before the **Trip** was booked.
- · anything included within the general exclusions.

1.4 Travel Delay

If during the **Period of Insurance** and during a **Trip** the aircraft, sea vessel, coach, or train on which a **Covered Person** is booked to travel be delayed as a result of strike, locked out workers, industrial action, riot or civil commotion, bomb scare, criminal or terrorist action, **Hijack**, fire, avalanche, landslide, earthquake, flood, adverse weather conditions, or accident to or mechanical breakdown of such passenger transport, then **We** will pay for each a **Covered Person**:-

- EUROS 25 for each completed 12 hour period for which a **Covered Person** is delayed, for a maximum of 48 hours, or
- Up to EUROS 5,000 under Section 1.2, Cancellation and Curtailment in the event of delay of at least 24 hours for any irrecoverable payments paid or contracted to be paid in respect of travel and accommodation in the event of the cancellation of a **Trip**.

Specific Exclusions applicable to Section 1.4

We shall not be liable to pay for:

- the amount of excess applicable to Section 1.2 for Cancellation and Curtailment,
- any claims attributed to any condition or set of circumstances known to a Covered Person at the
 time of booking a Trip, where such condition or set of circumstances could reasonably have been
 expected to give rise to a claim under this Section,
- any claims arising directly or indirectly out of a Covered Person's failure to check in according to
 the itinerary supplied to them, and obtain written confirmation from the carriers, or their
 handling agents, of the number of hours delay and the reason for such delay,



anything included within the general exclusions.

1.5 Personal Liability

If within the **Period of Insurance** and during a **Trip,** a **Covered Person** becomes legally liable to pay claims for bodily injury to the public or accidental loss of or damage to property, **We** will indemnify up to EUROS 1,000,000 for each **Covered Person** for any one event or series of events, including legal expenses up to a maximum of EUROS 25,000 per **Covered Person**

Specific Conditions applicable to Section 1.5

- A Covered Person must not make any admission of liability whatsoever, or make any arrangements, offer, promise or payment without Our written consent.
- We shall be entitled, if We so desire, to take over and conduct in a Covered Person's name, the
 defence of any claim or to prosecute in their name for their own benefit any claims for indemnity
 or damages or otherwise against any third party and shall have full discretion in the conduct of
 any negotiations or proceedings or the settlement of any claim. A Covered Person shall,
 wherever possible, give all such information and assistance as We may require.
- No endorsement or amendment to this Certificate will override the exclusions applicable to this section.
- **We** reserve the right to withdraw from legal proceedings at any stage and to limit **Our** liability to the expenses incurred during the period up to but not beyond the date of withdrawal.
- A **Covered Person** or their legal personal representatives will give notice in writing to **Us** as soon as reasonably possible after any event, occurrence, or circumstance which may give rise to a claim under this Section and will provide full details of the event, occurrence or circumstance.
- Every claim notice, letter, writ or process or other document served on a **Covered Person** shall be forwarded to **Us** immediately on receipt of the same.
- Notice in writing shall be given to Us by a Covered Person of any impending prosecution, inquest or fatal accident inquiry in connection with any such event.
 We shall be entitled at any time and at Our own discretion to pay to a Covered Person the sum insured stated in the Schedule less any costs incurred by Us or any lesser sums for which any claim or claims under any section of this Certificate can be settled. In this event We shall not be under any further liability.

Specific Exclusions applicable to Section 1.5

We shall not be liable to pay for:-

- · the amount of the excess.
- any claims arising out of **Bodily Injury** to any member of a **Covered Person's** family or employees or any other person named in the Schedule.
- any claims arising out of accidental loss or damage to, property belonging to or in the care, custody or control of a Covered Person's or any member of their family.
- any claims arising out of the ownership, possession or use of any horse drawn or mechanically propelled vehicle (other than golf buggies), aircraft, waterborne craft (other than sailboards, canoes, rowing dinghies, foot or hand propelled paddle boats, and inflatable dinghies), firearms or animals, caravan, vehicular trailer.
- any claims arising out of the ownership, possession, occupation or use of lands or buildings.



- any claims arising out of a Covered Person's profession, occupation or business of a Covered
 Person or arising out of liability assumed under a contract, if such liability would not otherwise
 have attached.
- legal expenses incurred without **Our** prior written approval.
- claims against **Us** or anyone acting on **Our** behalf, or a travel agent, tour operator or carrier.
- claims against any medical practitioner or medical assistant.
- the continued pursuit of any claim where We consider a Covered Person does not have a likely
 prospect of establishing a legal liability against the party being pursued and of recovering
 charges from such party.
- legal actions between any person covered under this **Certificate of Insurance**.
- legal actions to obtain satisfaction of a judgement or legally binding decision, or legal proceedings brought in more than one country.
- legal expenses which constitute a valid claim under any other insurance certificate beyond **Our** rateable share of any claim costs.
- claims arising directly or indirectly in connection with:
 - any participant to participant injury whilst participating in or practicing for any sporting event or similar event
 - o any fine or penalty
- employers liability.
- contractual liability.
- liability that is covered under any other insurance, except for any excess beyond the amount which would have been covered under such other insurance had this insurance not been in force.
- punitive and exemplary damages in respect of the United States of America or Canada.
- liability attaching to a **Covered Person** by reason of an express term of any contract unless such liability would have attached to a **Covered Person** in the absence of such agreement.
- liability whilst acting in the capacity as an officer or member of a club or association.
- any kind of pollution and all loss, damage or injury directly or indirectly caused by such pollution or contamination. Pollution shall mean pollution or contamination by naturally occurring or man-made substances, forces, organisms or any combination of them whether permanent or transitory.
- any circumstance that occurs before the start date of this insurance.
- any legal costs relating to the planned Treatment.
- anything included within the general exclusions.

1.6 Personal Accident

If during the **Period of Insurance** and during a **Trip** a **Covered Person** sustains **Bodily Injury** which results in **Accidental** death, **Loss of Limb(s)**, **Loss of Eye(s)** or **Permanent Total Disablement** as a result of an **Accident**, **We** will pay the amounts specified in the table of benefits below and includes **Accidental** death whilst undergoing the surgical operation during **Treatment**.

Event Insured		Sum
1	Accidental Death (including death during or resulting from a surgical	EUROS
	operation)	20,000
2	2 Loss of Limb(s) or Loss of Eye(s) EUROS	
		20,000



3	Permanent Total Disablement	EUROS
		20,000

Specific Conditions applicable to Section 1.6

• **We** will not pay for more than one of the benefits 1 - 3 in the Table of benefits above in respect of the same **Accident**.

1.7 Hospital benefit

We will pay EUROS 50 for each complete 24 hour period a **Covered Person** spends as an in-patient in a hospital outside the **RoI**, other than time spent as an in-patient in relation to the **Treatment**, up to a maximum of EUROS 1,500.

Specific Exclusions applicable to Section 1.7

We shall not be liable to pay for:

- any claims consequent upon any sexually transmitted disease
- anything included within the general exclusions

1.8 Accompanied Baggage, Clothing or Effects and Money

If during the **Period of Insurance** and during a **Trip** a **Covered Person** suffers loss of or damage to accompanied **Property** and/or **Money** (including reasonable expenses incurred as a result of loss of **Money**), **We** will pay up to EUROS 1,000 for each **Covered Person**, subject to:-

- the amount of the excess
- the limit for **Property** which is stated in the Schedule,
- a limit of EUROS 300 any one article or pair or set of articles,
- A limit of EUROS 250 for Money

Property delay extension

If accompanied **Property** is temporarily lost for more than 12 hours by the carrier, **We** will pay up to EUROS 100 for the purchase of immediate necessities, but such payment will be deducted from the final claim if the loss becomes permanent. Receipts for such purchases must be provided.

Specific Conditions applying to section 1.8

- In the event of any loss or damage a **Covered Person** should take all reasonable steps to make a recovery. If a comparable replacement is purchased, **We** will pay the cost (up to the maximum allowed on the schedule), providing that the original article was less than 2 years old at the time of loss and that proof of purchase is provided. For articles more than 2 years old, or which are not replaced, or for which proof of purchase cannot be provided, payment will be based on the value of the article at the time of loss, or the cost of repair.
- In respect of foreign currency, cover applies from the time of collection from a bank or travel agent or from 3 days before commencement of a **Trip**, whichever is the later, and up to 2 days after completion of a **Trip**, or time of conversion or encashment, whichever is the earlier.
- a **Covered Person** must take all necessary steps to safeguard their property and to recover any property or **Money** lost.

Specific Exclusions applicable to Section 1.8

We will not pay for:



- the amount of the excess.
- any claims due to moth, vermin, wear and tear and gradual deterioration, or **Money** shortages due to error, omission or depreciation in value.
- any claim for a single article, pair or set or greater value than EUROS 200 unless You have provided an original purchase receipt or other proof of ownership for the article, pair or set.
- any claims in respect of **Money** not reported to the police or appropriate authority.
- any claims arising from confiscations or detention by customs or any other authority.
- any claims in respect of Valuables or Money whilst in the custody of a carrier, any claims arising out of electrical and/or mechanical breakdown.
- · any claims arising from the fraudulent use of credit cards, charge cards or banker's cards.
- loss of or damage to hired clothing and hired equipment of any kind.
- loss of damage to household effects.
- theft or attempted theft of **Valuables** when unattended other than when securely locked in a building or securely locked out of sight inside a motor vehicle.
- · devaluation of currency or shortages due to errors or omissions during monetary transactions,
- anything included within the general exclusions.

1.9 Loss of Passport

We will pay up to EUROS 250 to each **Covered Person** for reasonable expenses incurred in obtaining a replacement passport, tickets and other travel documents should the original be lost or stolen during the **Period of Insurance**.

Specific Conditions applicable to Section 1.9

 A Covered Person must take all necessary steps to safeguard their property and to recover any property lost.

Specific Exclusions applicable to Section 1.9

We will not pay for:

- the amount of the excess
- anything included within the general exclusions.

1.10 Travel and accommodation over and above the Normal Recovery Period

In the event that **You** need to stay at **Your** destination for a time longer than the **Normal Recovery Period We** will pay **You** the following:

- EUROS 50 per day allowance;
- 75% of accommodation costs; and
- 75% of 1 x economy single Air Fare,

This benefit is payable until **You** are deemed fit to fly by a **Qualified Medical Practitioner** and are booked on the first reasonable economy flight or up to a maximum total claim of EUROS 1,500, whichever occurs first.

provided that;

 You supply Us with a copy of the consultation issued prior to the Trip by the Qualified Medical Practitioner at the hospital where the procedure is carried out and this report confirms the Normal Recovery Period.



- You supply to Us written confirmation from the Qualified Medical Practitioner who carried out
 the Treatment that a longer recovery period after the Treatment is necessary and how long it
 should last.
- You supply proof satisfactory to Us that You have had to amend Your travel plans. The original
 travel plans must have been consistent with the Normal Recovery Period outlined by the
 Qualified Medical Practitioner.

1.11 Sporting and Leisure

The **Certificate of Insurance** DOES cover the sporting and leisure activities listed immediately below provided that:

- a) participation is only for recreational purposes and not competitions or professional purposes or as part of an organised team, and
- b) all appropriate safety equipment is worn and/or used. Please see the lists below:

Archery (supervised)	Ice Skating
Athletics	Jet Ski (only in territorial waters)
Badminton	Marathon Running
Ballooning (not as a pilot, pre-booked in RoI)	Orienteering (not involving climbing)
Baseball	Parasailing (only in territorial waters)
Basketball	Racket Ball
Blade Skating	Rambling
Bowls	Rifle Range (supervised)
Catamaran Sailing (only in territorial waters)	Roller Skating
Clay Pigeon Shooting (supervised)	Rounders
Cricket	Rowing (only in territorial waters)
Curling	Sailing (only in territorial waters)
Cycling (other than BMX)	Safari/Gorilla Trekking (tour operator organised)
Deep Sea Fishing	Snorkelling
Dinghy Sailing (only in territorial waters)	Street Hockey
Fell Running/Walking (no climbing)	Squash
Fishing	Surfing (only in territorial waters)
Football (Soccer)	Tennis
Golf	Trekking/Hiking
Go-Karting (less than 120cc)	Volley Ball
Gymnastics	Water Polo
Hockey	Yachting (only in territorial waters)

Also included:

SCUBA diving to a maximum depth of 30 meters provided that a **Covered Person** holds a British Sub Aqua Club or equivalent certificate of proficiency for the dive to be undertaken, or they are under the direct supervision of a qualified instructor and diving with proper equipment and not contrary to BSAC codes of good practice.

Cover will not apply to:

- solo, cave, wreck or ice diving;
- diving for hire or reward;



- · diving within 24 hours of flying or flying within 24 hours of diving; and
- · diving whilst suffering from any medical condition likely to impair Your fitness to dive.
- · diving to depths greater than 30 metres.

1.12 Further medical consultations after discharge from hospital following Treatment

This section only applies to You.

If You require further medical consultation at the place of **Treatment** after **Your** discharge and prior to **Your** return to the **Rol**, **We** will pay for reasonable medical expenses necessarily incurred in relation to the **Treatment**, up to a maximum amount of EUROS 500. Medical expenses will be limited to consultation fees and medication costs incurred after **You** have been discharged from the hospital by a **Qualified Medical Practitioner** and **You** have been provided with a medical certificate confirming that **You** are fit to travel.

Specific Exclusions applicable to Section 1.13

We will not pay for:

- · the amount of the excess.
- anything included within the general exclusions.

Important Information

Tax

The benefits from this insurance may be subject to tax depending upon the personal circumstances of the insured and beneficiaries

General Data Protection Regulation

Within this Personal Information Notice, the following defined words shown in bold will have the meaning set out below:

- 1 We/Us/Our shall mean Sure Insurance Europe Cell
- You/Your shall mean the Certificate-Holder.

Who we are

We are Sure Insurance Europe Cell. Sure Insurance Europe Cell is a cell of Jatco Insurance Brokers PCC Ltd identified in the policy wording and/or in the schedule.

We collect and use relevant information about You to provide You with Your insurance cover or the insurance cover that benefits You and to meet Our legal obligations.

This information includes details such as **Your** name, address and contact details and any other information that **We** collect about **You** in connection with the insurance cover from which **You** benefit. This information may include more sensitive details such as information about **Your** health and any criminal convictions **You** may have.

In certain circumstances, **We** may need **Your** consent to process certain categories of information about **You** (including sensitive details such as information about **Your** health and any criminal convictions **You** may have). Where we need **Your** consent, **We** will ask **You** for it separately. **You** do not have to give **Your** consent and **You** may withdraw **Your** consent at any time. However, if **You** do not give **Your** consent, or



You withdraw **Your** consent, this may affect **Our** ability to provide the insurance cover from which **You** benefit and may prevent **Us** from providing cover for **You** or handling **Your** claims.

The way insurance works means that **Your** information may be shared with, and used by, a number of third parties in the insurance sector for example, reinsurers, loss adjusters, sub-contractors, regulators, law enforcement agencies, fraud and crime prevention and detection agencies and compulsory insurance databases. **We** will only disclose **Your** personal information in connection with the insurance cover that **We** provide and to the extent required or permitted by law.

Other people's details you provide to us

Where **You** provide **Us** with details about other people, **You** must provide this notice to them.

Want more details?

For more information about how the Insurers use **Your** personal information please see their full privacy notice, which is available online on their website www.axicapital.com/who-we-are/about-axis/privacy-policy or in other formats on request.

Contacting Us and Your rights

You have rights in relation to the information **We** hold about **You**, including the right to access **Your** information. If **You** wish to exercise **Your** rights or discuss how **We** use **Your** information please contact **Us** and **We** will provide **You** with this information. **Our** contact details are:

Sure Insurance Europe Cell.

Sure Insurance Europe Cell is a cell of Jatco Insurance Brokers PCC Ltd.

The Reed Centre, Blue Harbour, Ta' Xbiex Marina, Ta' Xbiex, XBX1027, Malta